



## Building Lasting Resilience through Data

### *Workshop Overview*

#### **Session 1: Developing a Culture of Learning**

Collecting and acting on the right data enhances effectiveness. However, for technical tools and analytical capacity to have full effect, something fundamental must be in place: a culture of learning. Without an organizational culture committed to inquiry and improvement, no investment in technology or expertise can fully enhance agency effectiveness and program improvement. Through this session, seminar attendees will engage with how a culture of learning empowers organizations and have the opportunity to assess their organization's capacity for evaluative thought and readiness for action.

#### **Session 2: Pursuing Useful (Not Just Interesting) Data**

Not all data is created equal: some are easier to collect, and some have greater insight and utility. Therefore, collecting the right information is critical to strengthening organizations. Useful data not only looks good in an annual report and meets funder requirements: its real value is in improving effective services, addressing inequities, and enhancing outcomes. Through this session, seminar attendees will recognize the difference between interesting and actionable metrics and identify opportunities to share truly useful information with their stakeholders and funders.

#### **Session 3: Implementing Continuous Improvement Processes**

Community conditions and funder expectations are constantly evolving, and data-driven organizations have the flexibility and foresight to adapt. By intentionally integrating evaluation in all aspects of programming, organizations can better meet community needs and improve the quality of services. Through this session, seminar attendees will better understand continuous improvement frameworks and identify the type and extent of enhancement efforts they currently engage in.